

**Bergen County System  
PARTNERS**

Family Support Organization of  
Bergen County  
201-796-6209

Bergen's Promise, Inc.  
Care Management Organization

Youth Case Management  
at  
Comprehensive Behavioral  
HealthCare, Inc.

Children's Mobilization Response and  
Stabilization System  
at  
CarePlusNJ, Inc.

Bergen CIACC generally meets on the  
second Tuesday of each month, 9 a.m. till  
11:00 a.m. The public is invited to attend.  
327 E. Ridgewood Ave., Paramus, NJ  
07652

Call to confirm schedule.  
201-634-2756 or 201-634-2750  
[www.bergenhealth.org/mental/CIACC](http://www.bergenhealth.org/mental/CIACC)

COUNTY OF BERGEN  
DENNIS McNERNEY, *County Executive*  
BOARD OF CHOSEN FREEHOLDERS

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County Interagency Coordinating  
Councils (CIACCs) were established in  
every county of New Jersey as part of the  
Bring Our Children Home Act of 1992.

In collaboration with the NJ Department  
of Children and Families, CIACCs strive  
to ensure a seamless array of services for  
children with emotional and behavioral  
challenges and their families. The  
councils serve as the county mechanism  
to advise the DCF on the development  
and maintenance of a responsive,  
accessible, and integrated system of care,  
through the involvement of parents,  
youth, child-serving agencies, and  
community representatives. Through  
enhancing coordination of system  
partners, the CIACC also identifies  
service gaps and priorities for resource  
development.

**Bergen County  
CIACC**  
*Children's Interagency  
Coordinating Council*

327 E. Ridgewood Ave.,  
Room 210  
Paramus, NJ 07652

201-634-2756



County of Bergen  
Department of Health Services  
**Behavioral Health Services**  
2008

**STEPS FOR PARENTS/GUARDIANS TO ACCESS  
CHILD BEHAVIORAL HEALTH SERVICES  
for CHILDREN AGES 5-17**

NEW JERSEY DEPARTMENT OF CHILDREN & FAMILIES  
DIVISION OF CHILD BEHAVIORAL HEALTH SERVICES  
(DCBHS)

**CRISIS BEHAVIORAL HEALTH SERVICES  
STEPS TO SERVICES FOR  
ALL FAMILIES, REGARDLESS OF  
INSURANCE STATUS**

**NON-CRISIS BEHAVIORAL HEALTH SERVICES  
STEPS TO SERVICES IF YOU HAVE  
PRIVATE HEALTH INSURANCE**

**NON-CRISIS BEHAVIORAL HEALTH SERVICES  
STEPS TO SERVICES IF YOU HAVE  
NJ FAMILY CARE, MEDICAID, OR  
NO PRIVATE HEALTH INSURANCE**

IF YOU HAVE A **CRISIS** WITH YOUR CHILD'S/  
ADOLESCENT'S BEHAVIOR,

**CALL CSA-VALUE OPTIONS (CSA-VO) AT  
1-877-652-7624**

AND REQUEST **CHILDREN'S MOBILE  
RESPONSE & STABILIZATION SERVICES  
(CMRSS)**.

CMRSS PROVIDES CRISIS RESPONSE, FACE  
TO FACE, WITH YOU AND YOUR CHILD WITHIN  
ONE HOUR AND PROVIDES SERVICES FOR UP  
TO 8 WEEKS.

NOTE: DCBHS **MAY** PROVIDE SERVICES FOR A  
CHILD WHO HAS REACHED THE AGE OF **18-20**  
**ONLY IF** THE CHILD WAS RECEIVING SERVICES  
THROUGH DCBHS ON HER/HIS **18TH**  
**BIRTHDAY**.

**CSA VALUE OPTIONS** IS THE CONTRACTED  
SYSTEM ADMINISTRATOR, SELECTED BY  
THE STATE TO COORDINATE SERVICES FOR  
YOUTH IN THE DCBHS SYSTEM OF CARE.  
IF YOU NEED ACCESS TO DCBHS  
SERVICES, CSA-VO WILL WORK WITH  
YOUR FAMILY TO DETERMINE WHAT LEVEL  
OF CARE IS MOST APPROPRIATE FOR YOU.

**1-877-652-7624**

**CONTACT YOUR PRIVATE HEALTH INSURANCE COMPANY AND  
ASK:**

**DOES MY HEALTH PLAN PROVIDE MENTAL HEALTH /  
BEHAVIORAL SERVICES FOR MY CHILD?**

**IF SERVICES ARE NOT COVERED:** CALL **CSA-VALUE OPTIONS**  
(CSA-VO) AT **1-877-652-7624** TO REQUEST SERVICES. TELL  
THEM THAT YOUR MEDICAL / PRIVATE INSURANCE **DOESN'T**  
**COVER** MENTAL HEALTH / BEHAVIORAL SERVICES.

**IF SERVICES ARE COVERED, BUT YOU CANNOT MEET THE  
DEDUCTIBLE / CO-PAY:** CALL **CSA-VALUE OPTIONS** AT  
**1-877-652-7624**, AND ASK TO SPEAK WITH A **MANAGER**.

**IF SERVICES ARE COVERED:** ASK YOUR **PRIVATE INSURANCE  
COMPANY** FOR THE **NAME OF A PROVIDER** THAT CAN DO A  
**MENTAL HEALTH ASSESSMENT** OF YOUR CHILD. THE  
ASSESSMENT IS USUALLY DONE BY A MENTAL HEALTH  
PROFESSIONAL.

IF THE PROVIDER WHO DOES THE ASSESSMENT SAYS THAT  
YOUR CHILD WOULD BENEFIT FROM **CASE MANAGEMENT**,  
AND/OR **INTENSIVE IN-HOME THERAPY**, AND/OR **BEHAVIORAL  
ASSISTANCE**, AND/OR **OUT-OF-HOME PLACEMENT**, AND  
THESE ARE **NOT COVERED** BY YOUR INSURANCE, **CALL CSA-  
VALUE OPTIONS** AT **1- 877-652-7624** TO REQUEST THE  
RECOMMENDED SERVICES. CSA-VO WILL ASK ABOUT YOUR  
PRIVATE INSURANCE. YOU WILL BE GIVEN A MEMBER ID #.

**THE PROVIDER** WHO DID YOUR CHILD'S **ASSESSMENT** WILL  
NEED TO **SEND THE DOCUMENT TO CSA-VALUE OPTIONS**. **THE  
PROVIDER WILL NEED YOUR MEMBER #.** FOR INSTRUCTIONS ON  
SENDING THE ASSESSMENT, ASK THE PROVIDER TO CALL CSA-  
VO OR GO TO THE WEBSITE.

<https://www.vonewjersey.com/DownloadAutoFaxForm/DownloadAutoFaxForm.aspx>

**CALL CSA-VALUE OPTIONS AT  
1-877-652-7624**

CSA-VALUE OPTIONS WILL EXPLAIN  
HOW TO OBTAIN SERVICES FOR YOUR  
CHILD / ADOLESCENT.

**IF YOU NEED HELP** GETTING SERVICES FOR YOUR  
CHILD, REGARDLESS OF YOUR INSURANCE, THE  
FOLLOWING GROUPS CAN HELP YOU:

**THE FAMILY  
SUPPORT  
ORGANIZATION OF  
BERGEN COUNTY  
(FSO)**

**201-796-6209**

THE FSO PROVIDES  
PEER SUPPORT  
AND ADVOCACY  
FOR FAMILIES OF  
BEHAVIORALLY-  
CHALLENGED  
YOUTH

**THE  
CHILDREN'S  
INTERAGENCY  
COORDINATING  
COUNCIL  
(CIACC)**

**201-634-2756**

THRU LOCAL  
PLANNING,  
CIACC SEEKS  
TO ENSURE A  
SEAMLESS  
ARRAY OF  
CHILDREN'S  
SERVICES